



DOMAIN: WORKSPACE AND INTEGRATION METHODS (WI)

Question: In our practice ...	Scoring Criteria	Example(s)	Response Options
<p>WI1 behavioral health and medical clinicians actively collaborate about patients when needed.</p>	<p>Number of patients with active collaboration ----- Number of patients with behavioral health and medical needs</p>	<p>Collaboration could include meetings, discussions, or messaging that goes beyond the routine sharing of the medical record.</p>	<p><input type="checkbox"/> 0% (Never) <input type="checkbox"/> 10% <input type="checkbox"/> 20% <input type="checkbox"/> 30% <input type="checkbox"/> 40% <input type="checkbox"/> 50% <input type="checkbox"/> 60% <input type="checkbox"/> 70% <input type="checkbox"/> 80% <input type="checkbox"/> 90% <input type="checkbox"/> 100% (Always)</p>
<p>WI2 patients' medical AND behavioral health documentation are shared with both medical and behavioral health clinicians.</p>	<p>Number of patients whose records are shared with both medical and behavioral health clinicians ----- Number of unique patients in the practice</p>	<p>Medical and behavioral health clinicians use the same electronic record.</p>	<p><input type="checkbox"/> 0% (Never) <input type="checkbox"/> 10% <input type="checkbox"/> 20% <input type="checkbox"/> 30% <input type="checkbox"/> 40% <input type="checkbox"/> 50% <input type="checkbox"/> 60% <input type="checkbox"/> 70% <input type="checkbox"/> 80% <input type="checkbox"/> 90% <input type="checkbox"/> 100% (Always)</p>
<p>WI3 behavioral health and medical clinicians work from shared treatment plans for patients with behavioral health and medical needs.</p>	<p>Number patients with shared treatment plan ----- Number patients with behavioral health and medical needs</p>	<p>A shared treatment plan may be a list of active problems requiring integrated services and coordinated plans to be delivered by each team member. Shared treatment plans may include patient preferences and goals. Shared treatment plans may be part of the overall problem list, a separate document, or a template.</p>	<p><input type="checkbox"/> 0% (Never) <input type="checkbox"/> 10% <input type="checkbox"/> 20% <input type="checkbox"/> 30% <input type="checkbox"/> 40% <input type="checkbox"/> 50% <input type="checkbox"/> 60% <input type="checkbox"/> 70% <input type="checkbox"/> 80% <input type="checkbox"/> 90% <input type="checkbox"/> 100% (Always)</p>



<p>WI4 behavioral health and medical clinicians typically work in ...</p>	<p>Please choose the best descriptor of your practice:</p>		<ul style="list-style-type: none"> <input type="checkbox"/> Different buildings, or our practice does not include behavioral health clinicians <input type="checkbox"/> Different floors of the same building <input type="checkbox"/> Different offices on the same floor <input type="checkbox"/> Different sections of the same office <input type="checkbox"/> Same sections of the same office
<p>WI5 behavioral health and medical clinicians jointly attend educational activities.</p>	<p>Describe the joint activities in your practice:</p>	<p>Seminars, case presentations, and lectures about topics applicable to both behavioral health and medical concerns. Include didactics intended for students, residents, and fellows in your estimate.</p>	<ul style="list-style-type: none"> <input type="checkbox"/> No educational activities, or our practice does not include behavioral health clinicians <input type="checkbox"/> Educational activities are provided to behavioral health and medical clinicians separately <input type="checkbox"/> Rare educational activities with both medical and behavioral health clinicians <input type="checkbox"/> Occasional educational activities with both medical and behavioral health clinicians <input type="checkbox"/> Frequent, regular educational activities with both medical and behavioral health clinicians

DOMAIN: PATIENT IDENTIFICATION (ID)

Question: In our practice ...	Scoring Criteria	Example(s)	Response Options
<p>ID1 we screen adults for at least one mental health concern with a validated tool.</p>	<p>Number of patients screened for mental health concerns ----- Number of unique patients seen in the practice</p>	<p>Validated measures may include the GAD-7, PHQ-9, and others.</p>	<ul style="list-style-type: none"> <input type="checkbox"/> 0% (Never) <input type="checkbox"/> 10% <input type="checkbox"/> 20% <input type="checkbox"/> 30% <input type="checkbox"/> 40% <input type="checkbox"/> 50% <input type="checkbox"/> 60% <input type="checkbox"/> 70% <input type="checkbox"/> 80%



			<input type="checkbox"/> 90% <input type="checkbox"/> 100% (Always)
ID2 we screen adults for at least one lifestyle behavior concern .	Number of patients screened for at least one lifestyle behavior concern ----- Number of unique patients seen in the practice	Lifestyle behaviors may include diet, physical activity, sedentary behavior, sleep, or other domains.	<input type="checkbox"/> 0% (Never) <input type="checkbox"/> 10% <input type="checkbox"/> 20% <input type="checkbox"/> 30% <input type="checkbox"/> 40% <input type="checkbox"/> 50% <input type="checkbox"/> 60% <input type="checkbox"/> 70% <input type="checkbox"/> 80% <input type="checkbox"/> 90% <input type="checkbox"/> 100% (Always)
ID3 we screen adults for at least one substance use disorder concern with a validated tool.	Number of patients screened for at least one substance use disorder ----- Number of unique patients seen in the practice	Substance use may include alcohol, marijuana, tobacco, illicit drugs, and misusing prescription drugs. Validated measures may include the AUDIT, DAST, and others.	<input type="checkbox"/> 0% (Never) <input type="checkbox"/> 10% <input type="checkbox"/> 20% <input type="checkbox"/> 30% <input type="checkbox"/> 40% <input type="checkbox"/> 50% <input type="checkbox"/> 60% <input type="checkbox"/> 70% <input type="checkbox"/> 80% <input type="checkbox"/> 90% <input type="checkbox"/> 100% (Always)
ID4 we regularly review retrospective clinical or other patient data from across our practice to identify patients who may need behavioral health services.		Reviews may use medical records, lab reports, billing data, registries, or other data sources about your practice's patients.	<input type="checkbox"/> Never <input type="checkbox"/> Rarely <input type="checkbox"/> Sometimes <input type="checkbox"/> Usually <input type="checkbox"/> Always



DOMAIN: CLINICAL SERVICES (CS)

Question: In our practice ...	Scoring Criteria	Example(s)	Response Options
<p>CS1 we provide behavioral (non-pharmacologic) care for patients with behavioral health needs.</p>	<p>Number of hours behavioral health (non-pharmacologic) care is available ----- Number of hours the clinic is open</p>	<p>Counseling, assessment, or coaching provided in person, by phone, or video (Do not include crisis services).</p>	<p><input type="checkbox"/> 0% (Never) <input type="checkbox"/> 10% <input type="checkbox"/> 20% <input type="checkbox"/> 30% <input type="checkbox"/> 40% <input type="checkbox"/> 50% <input type="checkbox"/> 60% <input type="checkbox"/> 70% <input type="checkbox"/> 80% <input type="checkbox"/> 90% <input type="checkbox"/> 100% (Always)</p>
<p>CS2 we provide behavioral (non-pharmacologic) care for patients with Serious Mental Illness (SMI).</p>	<p>Number of hours behavioral health (non-pharmacologic) care for patients with Serious Mental Illness (SMI) is available ----- Number of hours the clinic is open</p>	<p>Counseling provided in person, by phone, or video for patients with schizophrenia, bipolar disorder, etc.</p>	<p><input type="checkbox"/> 0% (Never) <input type="checkbox"/> 10% <input type="checkbox"/> 20% <input type="checkbox"/> 30% <input type="checkbox"/> 40% <input type="checkbox"/> 50% <input type="checkbox"/> 60% <input type="checkbox"/> 70% <input type="checkbox"/> 80% <input type="checkbox"/> 90% <input type="checkbox"/> 100% (Always)</p>
<p>CS3 we provide behavioral (non-pharmacologic) care for patients with substance use disorder.</p>	<p>Number of hours behavioral health (non-pharmacologic) care for patients with substance use disorders is available ----- Number of hours the clinic is open</p>	<p>Counseling provided in person, by phone, or video for patients with problem drinking, opioid abuse, tobacco use.</p>	<p><input type="checkbox"/> 0% (Never) <input type="checkbox"/> 10% <input type="checkbox"/> 20% <input type="checkbox"/> 30% <input type="checkbox"/> 40% <input type="checkbox"/> 50% <input type="checkbox"/> 60% <input type="checkbox"/> 70% <input type="checkbox"/> 80% <input type="checkbox"/> 90% <input type="checkbox"/> 100% (Always)</p>



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<p>CS4 we provide behavioral (non-pharmacologic) care for patients in crisis or who have urgent behavioral health needs.</p>	<p>Number of hours behavioral health (non-pharmacologic) care for patients with behavioral health crisis or urgent behavioral health needs is available ----- Number of hours the clinic is open</p>	<p>Counseling provided in person, by phone, or video for patients in behavioral crisis same day as requested.</p>	<p><input type="checkbox"/> 0% (Never) <input type="checkbox"/> 10% <input type="checkbox"/> 20% <input type="checkbox"/> 30% <input type="checkbox"/> 40% <input type="checkbox"/> 50% <input type="checkbox"/> 60% <input type="checkbox"/> 70% <input type="checkbox"/> 80% <input type="checkbox"/> 90% <input type="checkbox"/> 100% (Always)</p>
<p>CS5 we provide behavioral (non-pharmacologic) care for patients with chronic medical conditions or risk factors.</p>	<p>Number of hours behavioral health (non-pharmacologic) care for patients with chronic medical conditions or risk factors is available ----- Number of hours the clinic is open</p>	<p>Counseling, assessment, or coaching provided in person, by phone, or video for patients with chronic conditions such as diabetes, cancer, heart disease, hypertension as well as sedentary lifestyle in otherwise well patients.</p>	<p><input type="checkbox"/> 0% (Never) <input type="checkbox"/> 10% <input type="checkbox"/> 20% <input type="checkbox"/> 30% <input type="checkbox"/> 40% <input type="checkbox"/> 50% <input type="checkbox"/> 60% <input type="checkbox"/> 70% <input type="checkbox"/> 80% <input type="checkbox"/> 90% <input type="checkbox"/> 100% (Always)</p>
<p>CS6 we provide specialized behavioral (non-pharmacologic) therapies for patients with behavioral health needs.</p>	<p>Number of hours specialized behavioral health (non-pharmacologic) care for patients with behavioral health needs is available ----- Number of hours the clinic is open</p>	<p>Including but not limited to: exposure therapy for anxiety, Dialectical Behavioral Therapy (DBT), Eye Movement Desensitization and Reprocessing (EMDR), Acceptance and Commitment Therapy (ACT), hypnosis</p>	<p><input type="checkbox"/> 0% (Never) <input type="checkbox"/> 10% <input type="checkbox"/> 20% <input type="checkbox"/> 30% <input type="checkbox"/> 40% <input type="checkbox"/> 50% <input type="checkbox"/> 60% <input type="checkbox"/> 70% <input type="checkbox"/> 80% <input type="checkbox"/> 90% <input type="checkbox"/> 100% (Always)</p>



<p>CS7 we prescribe medications (not including nicotine replacement therapy) for patients with substance use disorder.</p>	<p>Number of hours pharmacologic care for patients with substance use disorders is available ----- Number of hours the clinic is open</p>	<p>Buprenorphine (SuboxoneTM), methadone, naltrexone (VivitrolTM), disulfiram (AntabuseTM), acamprosate (CampralTM), naloxone (NarcanTM).</p>	<p><input type="checkbox"/> 0% (Never) <input type="checkbox"/> 10% <input type="checkbox"/> 20% <input type="checkbox"/> 30% <input type="checkbox"/> 40% <input type="checkbox"/> 50% <input type="checkbox"/> 60% <input type="checkbox"/> 70% <input type="checkbox"/> 80% <input type="checkbox"/> 90% <input type="checkbox"/> 100% (Always)</p>
<p>CS8 we prescribe medications for patients with routine mental health conditions (e.g., anxiety, depression).</p>	<p>Number of hours pharmacologic care for patients with routine mental health conditions is available ----- Number of hours the clinic is open</p>	<p>Antidepressants, anxiolytics.</p>	<p><input type="checkbox"/> 0% (Never) <input type="checkbox"/> 10% <input type="checkbox"/> 20% <input type="checkbox"/> 30% <input type="checkbox"/> 40% <input type="checkbox"/> 50% <input type="checkbox"/> 60% <input type="checkbox"/> 70% <input type="checkbox"/> 80% <input type="checkbox"/> 90% <input type="checkbox"/> 100% (Always)</p>
<p>CS9 we prescribe medications for patients with Serious Mental Illness (SMI) (e.g., psychosis, bipolar disorder).</p>	<p>Number of hours pharmacologic care for patients with Serious Mental Illness (SMI) is available ----- Number of hours the clinic is open</p>	<p>Antipsychotics, mood stabilizers.</p>	<p><input type="checkbox"/> 0% (Never) <input type="checkbox"/> 10% <input type="checkbox"/> 20% <input type="checkbox"/> 30% <input type="checkbox"/> 40% <input type="checkbox"/> 50% <input type="checkbox"/> 60% <input type="checkbox"/> 70% <input type="checkbox"/> 80% <input type="checkbox"/> 90% <input type="checkbox"/> 100% (Always)</p>



DOMAIN: PATIENT ENGAGEMENT (EN)

Question: In our practice ...	Scoring Criteria	Example(s)	Response Options
<p>EN1 we ensure patients who need behavioral health services are offered them.</p>	<p>Number of patients offered behavioral health ----- Number of patients who need behavioral health</p>		<p><input type="checkbox"/> 0% (Never) <input type="checkbox"/> 10% <input type="checkbox"/> 20% <input type="checkbox"/> 30% <input type="checkbox"/> 40% <input type="checkbox"/> 50% <input type="checkbox"/> 60% <input type="checkbox"/> 70% <input type="checkbox"/> 80% <input type="checkbox"/> 90% <input type="checkbox"/> 100% (Always)</p>
<p>EN2 we monitor patient progress towards behavioral health goals they have endorsed.</p>	<p>Number of patients monitored ----- Number of patients receiving behavioral health treatment</p>	<p>Reassessing symptoms using a valid measure, such as using the PHQ-9 to monitor depressive symptoms.</p>	<p><input type="checkbox"/> 0% (Never) <input type="checkbox"/> 10% <input type="checkbox"/> 20% <input type="checkbox"/> 30% <input type="checkbox"/> 40% <input type="checkbox"/> 50% <input type="checkbox"/> 60% <input type="checkbox"/> 70% <input type="checkbox"/> 80% <input type="checkbox"/> 90% <input type="checkbox"/> 100% (Always)</p>
<p>EN3 we reach out whenever patients do not continue behavioral health treatment as planned.</p>	<p>Number of patients we reach out to ----- Number of patients who did not continue behavioral health care as planned</p>	<p>Automatic or manual reminder systems.</p>	<p><input type="checkbox"/> 0% (Never) <input type="checkbox"/> 10% <input type="checkbox"/> 20% <input type="checkbox"/> 30% <input type="checkbox"/> 40% <input type="checkbox"/> 50% <input type="checkbox"/> 60% <input type="checkbox"/> 70% <input type="checkbox"/> 80% <input type="checkbox"/> 90% <input type="checkbox"/> 100% (Always)</p>



<p>EN4 we re-evaluate patient need for follow-up among those who previously received behavioral health treatment.</p>	<p>Number of follow-up evaluations ----- Number of patients who previously received behavioral health care</p>	<p>Periodic surveillance with check-in, surveys, calls or visits.</p>	<p><input type="checkbox"/> 0% (Never) <input type="checkbox"/> 10% <input type="checkbox"/> 20% <input type="checkbox"/> 30% <input type="checkbox"/> 40% <input type="checkbox"/> 50% <input type="checkbox"/> 60% <input type="checkbox"/> 70% <input type="checkbox"/> 80% <input type="checkbox"/> 90% <input type="checkbox"/> 100% (Always)</p>
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PATIENT WORKFLOW (WF)

Question: In our practice ...	Scoring Criteria	Example(s)	Response Options
<p>WF1 we actively arrange for external mental health services (non-substance abuse) when needed.</p>	<p>Number of patients for whom we arrange service ----- Number of patients needing external mental health services</p>	<p>Helping patients choose the right service, making an appointment for the patient, etc. Do not include passive systems such as just giving the patient a list of possible clinicians.</p>	<p><input type="checkbox"/> 0% (Never) <input type="checkbox"/> 10% <input type="checkbox"/> 20% <input type="checkbox"/> 30% <input type="checkbox"/> 40% <input type="checkbox"/> 50% <input type="checkbox"/> 60% <input type="checkbox"/> 70% <input type="checkbox"/> 80% <input type="checkbox"/> 90% <input type="checkbox"/> 100% (Always)</p>
<p>WF2 we actively arrange for external substance use disorder services when needed.</p>	<p>Number of patients for whom we arrange service ----- Number of patients needing external substance use disorder services</p>	<p>Helping patients choose the right service, making an appointment for the patient, etc. Do not include passive systems such as just giving the patient a list of possible clinicians.</p>	<p><input type="checkbox"/> 0% (Never) <input type="checkbox"/> 10% <input type="checkbox"/> 20% <input type="checkbox"/> 30% <input type="checkbox"/> 40% <input type="checkbox"/> 50% <input type="checkbox"/> 60% <input type="checkbox"/> 70% <input type="checkbox"/> 80% <input type="checkbox"/> 90% <input type="checkbox"/> 100% (Always)</p>



<p>WF3 we actively arrange for non-clinical community resources when needed.</p>	<p>Number of patients for whom we arrange service ----- Number of patients needing non-clinical community resources</p>	<p>Helping patients choose the right service, making an appointment for the patient, etc. Do not include passive systems such as just giving the patient a list of possible resources. Include exercise programs, 12-step groups, disability advocates, food or housing services, support groups, vocational rehabilitation, etc. Do NOT include licensed clinicians. Licensed clinicians include psychologists, social workers, counselors, physical therapists, occupational therapists, physicians, registered dieticians, dentists, and others.</p>	<p><input type="checkbox"/> 0% (Never) <input type="checkbox"/> 10% <input type="checkbox"/> 20% <input type="checkbox"/> 30% <input type="checkbox"/> 40% <input type="checkbox"/> 50% <input type="checkbox"/> 60% <input type="checkbox"/> 70% <input type="checkbox"/> 80% <input type="checkbox"/> 90% <input type="checkbox"/> 100% (Always)</p>
<p>WF4 we actively communicate to and from external mental health clinicians (non-substance abuse) for referred patients.</p>	<p>Number of patients with regular active communications ----- Number of patients receiving external mental health services</p>	<p>Regular, two-way exchange of information about visits, medications, assessments, lab results, diagnoses, etc. via any route (e.g., shared records, letters, calls).</p>	<p><input type="checkbox"/> 0% (Never) <input type="checkbox"/> 10% <input type="checkbox"/> 20% <input type="checkbox"/> 30% <input type="checkbox"/> 40% <input type="checkbox"/> 50% <input type="checkbox"/> 60% <input type="checkbox"/> 70% <input type="checkbox"/> 80% <input type="checkbox"/> 90% <input type="checkbox"/> 100% (Always)</p>
<p>WF5 we actively communicate to and from external substance use disorder clinicians for referred patients.</p>	<p>Number of patients with regular active communications ----- Number of patients receiving external substance use disorder services</p>	<p>Regular, two-way exchange of information about visits, medications, assessments, lab results, diagnoses, etc. via any route (e.g., shared records, letters, calls).</p>	<p><input type="checkbox"/> 0% (Never) <input type="checkbox"/> 10% <input type="checkbox"/> 20% <input type="checkbox"/> 30% <input type="checkbox"/> 40% <input type="checkbox"/> 50% <input type="checkbox"/> 60% <input type="checkbox"/> 70% <input type="checkbox"/> 80% <input type="checkbox"/> 90% <input type="checkbox"/> 100% (Always)</p>



<p>WF6 we share patients' goals among all the relevant team members.</p>	<p>Number of behavioral health patients with shared goals ----- Number of patients who have endorsed behavioral goals</p>	<p>Goals may include returning to work, increasing physical activity, quitting smoking, etc. (Goals must be endorsed by the patient. Those imposed without the patient's knowledge or agreement do not count). Sharing goals may include team meetings, documentation in the chart (in the problem list, treatment plan, etc.) or other communications.</p>	<p><input type="checkbox"/> 0% (Never) <input type="checkbox"/> 10% <input type="checkbox"/> 20% <input type="checkbox"/> 30% <input type="checkbox"/> 40% <input type="checkbox"/> 50% <input type="checkbox"/> 60% <input type="checkbox"/> 70% <input type="checkbox"/> 80% <input type="checkbox"/> 90% <input type="checkbox"/> 100% (Always)</p>
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Practice Integration Profile 2.0 (2021)

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The following individuals contributed significant, sustained effort to the development of the Practice Integration Profile version 2.0.

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